



MARANA UNIFIED SCHOOL DISTRICT
Financial Services Center
Procurement Department

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To Whom It May Concern:

During my time as Procurement Specialist for Tucson Unified School District (TUSD), I had the pleasure of working with Level 3 Audio Visual.

As Procurement Specialist at TUSD I worked closely with the Educational Technology Department in moving forward with the integration of technology within the classroom by pairing a technology package with many curriculum adoptions. This integration focused on a technology package consisting of a Promethean interactive white board, LCD projector and computer.

After an initial purchase of 365 Promethean boards, which included delivery and installation services by the authorized dealer, TUSD found it in their best interest to obtain additional vendor options for future Promethean products and installation services.


Upon recommendation from Promethean, we contacted Level 3 Audio Visual to move forward with possible services. After the initial meeting and demonstration with Level 3, TUSD found them to be a vendor in which to develop a quality partnership with.

In choosing a partnering vendor, we looked at a variety of important factors such as; qualifications and relative experience, service and product availability, attention to details, account representation, knowledge and competence, and the ease and availability of doing business with a vendor.

Level 3 in turn was contracted to provide installation services for over 140 Promethean interactive white boards and projectors in over 35 schools. In addition, they also provided services to fix past installation issues provided by another vendor.

I would have no hesitation in using Level 3 Audio Visual for any future products and/or services and have found they have met or exceeded all customer expectations.

Regards,


Yvonne Volpe
Procurement Manager

Marana High • Mountain View High • Marana Career and Technical • Another Chance at Education • Marana Middle School
• Tortolita Middle School • Butterfield Elementary • Coyote Trail Elementary • DeGrazia Elementary • Desert Winds
Elementary • Estes Elementary • Ironwood Elementary • Picture Rocks Intermediate • Quail Run Elementary
• Roadrunner Elementary • Thornydale Elementary • Twin Peaks Elementary